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AAA4 BULLETIN

TO: AAA4 Funded Partners	NO: A4B2018-05
SUBJECT: Gender Identity and Sexual Orientation Intake Questions: Suggested Script	DATE ISSUED: June 6, 2018
REFERENCES:	SUPERSEDES: N/A
PROGRAMS AFFECTED: <input type="checkbox"/> ALL <input type="checkbox"/> Title III-B <input checked="" type="checkbox"/> Title III C-1 <input type="checkbox"/> Title III C-2 <input type="checkbox"/> Elder Abuse Prevention VIIb <input checked="" type="checkbox"/> Title III-E <input type="checkbox"/> HICAP <input checked="" type="checkbox"/> Title III-D <input type="checkbox"/> Ombudsman VIIa <input type="checkbox"/> OTO <input checked="" type="checkbox"/> Other TITLE III-B REGISTERED SERVICES ONLY	
PURPOSE OF BULLETIN: <input type="checkbox"/> Amend Policy or Procedure <input type="checkbox"/> Clarification <input checked="" type="checkbox"/> Other: INFORMATION	
FOR INQUIRIES CONTACT: Your Regional Services Specialist	

Thank you all for attending the recent SAGE webinars on *Supporting LGBT Older Adults* and *Asking Inclusive Questions*.

Below is a sample script provided by the California Department on Aging on how to preface asking the gender identity and sexual orientation questions, which you are welcome to use or adapt:

*The funding received to provide Older Americans Act programs requires that we ask certain information from individuals receiving these services. **Your responses to these questions are voluntary and not required. Your responses do not have any impact on your eligibility for these services.***

However, your responses to these socio-demographic questions will help us continue to assess how well we are doing and where we need to improve in providing outreach, information and assistance, and welcoming services to the many diverse communities in our service area. California law prohibits the public disclosure of personally identifying information, so your personal information will be kept confidential.

Thank you for telling us a little more about yourself so we can better serve everyone in need of these services.

Another approach is to remind both staff and participants that the information requested of participants sometimes changes. While the way a question is asked can impact how a participant responds, treating these questions like all other questions – *We make no assumptions about your responses to our intake*

questions, and are required to ask you the following, to which you are free to respond "I decline to state"
- may be an alternative to a more complicated script.

These more specific gender identify and sexual orientation questions offer an opportunity for individuals to choose from other the traditional responses that have been offered.

Please share this information with all appropriate staff, and contact your Regional Services Specialist with any questions or to request technical assistance.