



## NOTICE OF COMMITTEE MEETING

TO: **Joint Program Evaluation Committee (JPEC)**  
FROM: Will Tift, Assistant Director

**Friday, August 30, 2024**  
**12 Noon – 1:30 PM**

AAA4 Office  
1401 El Camino Avenue, 4<sup>th</sup> Floor  
Sacramento, CA 95815

Alternate location: 105 Beckwith Street, Loyalton, CA 96118  
Members of the Public (including Funded Partners) may also join via Zoom at:  
<https://us02web.zoom.us/j/4208637934?omn=86908346987>

### **DRAFT AGENDA**

- 12:00 pm Introductions & Approve Agenda
- 12:05 pm Public Comment on items Not on the Agenda
- 12:10 pm Item A: ACTION Review Open Matters & any Quality and Compliance concerns (see Funded Partner Activity Report)
- 12:15 pm Item B: ACTION Review Year-End Performance Chart
  - 1) AAA4 Staff Presentations and Suggestions
  - 2) Commentary from the Funded Partners
  - 3) Committee Deliberation and Recommendation
- 12:55 pm Item C: ACTION Review Scope of Service Adjustments for SFY 2024-25 (See Scope of Service Tables)
- 1:25 pm Set Next Meeting (tentatively Friday, November 1<sup>st</sup>) & Adjourn

## FUNDED PROGRAM ACTIVITY REPORT

### SFY 2023-24: Year-End Performance (July – June) AND Updates on other Matters

Compiled August 26, 2024

For most of the Funded Programs, the scope of this report includes events that occurred during the major, 4-year contract cycle (July 2021 – June 2025). For Funded Programs operating on the minor contract cycle (i.e., Caregiver Assessment & Case Management in Placer, Sacramento & Yolo; Caregiver Respite in Placer, Sacramento & Yolo; and, Health Promotion in all counties) the scope of this report includes events that have occurred since July 1, 2019.

#### I. OUTSTANDING ACHIEVEMENT

Nominations are welcome from Advisory Council and Governing Board members at any time during the fiscal year.

#### II. OPEN MATTERS

The 2021-25 Request for Proposal (RFP) resulted in Community Link (211 Yolo) being awarded the contract for Title III-B Senior Information & Assistance provided they satisfy the following conditions:

- a) Such services shall be delivered in a manner that supports and compliments the pre-existing agreement between the County of Yolo and Community Link by which the program known as “211 Yolo” is currently being made available to the public (via the designated 2-1-1 telephone prefix, via a dedicated text number and via web access at: 211yolocounty.com) for the expressed purpose of “linking residents to vital health and human services, information and resources in the community;” and,
- b) Community Link will (to the extent practicable) actively coordinate with the County of Yolo and with the Yolo Healthy Aging Alliance in order to: *i*) establish and regularly maintain some degree of physical presence in the County, and *ii*) remain apprised of the availability and salient characteristics of resources that are available to Older Adults and Family Caregivers who reside in the County and to other interested parties inquiring on behalf of an Older Adult or Family Caregiver who resides in the County.

### III. UPDATE on NEW PROVIDERS/PROGRAMS

Not applicable.

### IV. IMPACTED SERVICES

The following AAA4-Funded Programs have exceeded their maximum capacity and have either waived a Waiting List or have an active Waiting List:

- AAA4 Dine Around Town:
  - Yuba County: 11 people waiting
  - Sutter County: 22 people waiting
- AAA4 Yuba-Sutter Meals on Wheels:
  - Yuba County: 63 people waiting
  - Sutter County: 63 people waiting
- Del Oro Caregiver Resource Center; Respite Care:
  - Placer County: 264 people waiting
  - Sacramento County: 606 people waiting
  - Yolo County: 53 people waiting
- Dignity Health (Yolo County); Transportation: 24 people waiting
- FREED (Yuba-Sutter); Transportation: 11 & 38 people waiting, respectively
- Gold Country Community Services - HDM (W. Nevada County): 2 people waiting
- Meals on Wheels by ACC (Sacramento County): 141 people waiting
- Meals on Wheels Yolo County: 64 people waiting
- PIRS (Placer County); Minor Home Modifications: 26 people waiting
- Rebuilding Together (Sacramento County); Minor Home Modifications: 4 people
- Seniors First; Transportation: 3 people waiting

### V. QUALITY ASSURANCE

AAA4 Staff are not aware of any quality assurance concerns at this time.

### VI. COMPLIANCE (Not including Units of Service)

AAA4 Staff report no Funded Programs are out of compliance with the terms and conditions of their contractual agreements.

### VII. PERFORMANCE (Units of Service Only)

Initially, the number of service units to be provided during the contract period are set by successful RFP applicants or renegotiated between AAA4 staff and the Funded Partner before a contract is executed. Thereafter, changes to the annual scope of service must be reviewed by JPEC and approved by the Governing Board.

Once the annual scope of service has been established, quarterly benchmarks will be negotiated between AAA4 and Funded Partner Staff. Benchmarks are used by JPEC to determine whether the delivery of services is progressing as anticipated. Benchmarks are used by Funded Programs to account for variations in the service pattern (e.g., less

activity in the Winter months). Such variations may or may not be known in advance; hence benchmarks can be adjusted during the course of the fiscal year so long as the annual scope of service remains the same.

In accordance with AAA4’s Performance Standards Policy, three classifications are used to sort performance levels for individual programs:

**125% or More = Above-Range Performance**

86% – 124% = Within-Range Performance

**85% or Less = Below-Range Performance**

Above-Range Performance might indicate a conservative scope of service or better-than-expected efficiencies; it might also indicate cost-cutting measures or a dilution of service quality. Thus, significant above-range performance is not necessarily a sign of positive outcomes.

Conversely, Below-Range Performance might indicate an optimistic scope of service or unexpected losses of efficiency; it might also indicate an investment of resources or an enhancement in service quality. Thus, significant below-range performance does not necessarily suggest an undesirable outcome.

### VIII. NEXT STEPS

Recommendations made by JPEC on August 30<sup>th</sup> will be noted below and sent to the Governing Board for action on September 13<sup>th</sup>. Affected Funded Programs are welcome to attend either or both meetings and will have an opportunity to briefly speak (or have a written statement read on their behalf) prior to votes being cast.

Item	AAA4 Staff Suggestions for JPEC action	JPEC Action
A <sup>4</sup>	As noted in Section II above, specific conditions were applied to the current service contract with Community Link (211 Yolo). <b>AAA4 Staff suggest no action at this time.</b>	
B <sup>4</sup>	This item (and those that follow) pertains to the Year-End Performance Chart. AAA4 Staff wish to discuss all instances where the minimum contracted scope of service figure was not attained (i.e., performance was below 86% as shown in the “% of Goal Final” column). On the Chart, these row numbers are highlighted in teal, and they include #3 - #5, #23, #42, #45, #49, #56, #57 & #64. <b>Depending upon the explanations provided during the meeting, AAA4 Staff may or may not suggest JPEC take action.</b>	

Item	AAA4 Staff Suggestions for JPEC action	JPEC Action
C <sup>4</sup>	<p>AAA4 Staff wish to discuss those particular instances where the maximum contracted scope of service figure was exceeded (i.e., performance was above 124% as shown in the “% of Goal Final” column) <u>and</u> where that outcome was not clearly predictable based on above-range performance in previous quarters. On the Chart, these row numbers are highlighted in purple; those of interest to AAA4 Staff include #10, #18, #19, #27, #30, #32, #33, #48, #50, &amp; #70. <b>Depending upon the explanations provided during the meeting, AAA4 Staff may or may not suggest JPEC take action.</b></p>	
D <sup>4</sup>	<p>As for the balance of Performance Chart items from row #1 through row #70, these Programs have successfully completed the fiscal year within range. <b>AAA4 Staff suggest no action be taken at this time.</b></p>	
E <sup>4</sup>	<p>FOR YOUR INFORMATION ONLY, rows (#401-404) show data for the ADRCs (Aging &amp; Disability Resource Connections) that are administered by AAA4. Performance goals are approved and monitored by the California Department of Aging; therefore, JPEC monitoring would be duplicative.</p>	
F <sup>4</sup>	<p>FOR YOUR INFORMATION ONLY, rows (#501-507) show data for AAA4’s CalFresh Healthy Living Program (aka SNAP-Ed). Performance goals are approved and monitored by the California Department of Aging; therefore, JPEC monitoring would be duplicative.</p>	
G <sup>4</sup>	<p>FOR YOUR INFORMATION ONLY, rows (#601-602) show data for AAA4’s MIPPA Program (Medicare Improvements for Patients &amp; Providers Act). Performance goals are approved and monitored by the California Department of Aging; therefore, JPEC monitoring would be duplicative.</p>	
H <sup>4</sup>	<p>FOR YOUR INFORMATION ONLY, rows (#701-702) show data for AAA4’s Elder Abuse Prevention program, and rows (#801-802) show data for AAA4’s LTC Ombudsman program. Performance goals for both are established and monitored by the State Ombudsman’s Office; therefore, JPEC monitoring would be duplicative.</p>	
I <sup>4</sup>	<p>FOR YOUR INFORMATION ONLY, rows (#901-909) show data for LSNC’s nine-county HICAP Program. Performance goals are established and monitored by ACL and the California Department of Aging; therefore, JPEC monitoring would be duplicative.</p>	
J <sup>4</sup>	<p>JPEC will meet to review First Quarter Performance for SFY 2024-25. The tentative date is Friday, November 1<sup>st</sup>.</p>	

YEAR-END PERFORMANCE: SFY 2023-24

Agency on Aging Area 4 (AAA4)

Row #	Funded Program (Alphabetical Order)	County	Service Category	Service Unit Measure	OAA Award Final	OAA Award Spent	Agreed Cost per Unit	ACTUAL Cost per Unit	% of Goal Q1	% of Goal Q2	% of Goal Q3	% of Goal Q4	% of Goal Final	OAA Units Final	People Served (OAA)	Non OAA Units	Flags/Notes
1	<b>AAA4: Bingocize</b>	PLAC	Health Promotion	Contacts	\$65,508	\$0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	-	-	-	
2		SACT				\$65,508	\$785.47	\$92.92	727%	1104%	373%	1843%	845%	705	80	-	
3	<b>AAA4: Caregiver Counseling (BRICC)</b>	ALL	Caregiver Counseling (SUPPORT)	Hours	\$92,494	\$92,494	\$856.43	\$1,048.68	87%	49%	108%	82%	82%	88	20	-	
4	<b>AAA4: Case Management</b>	PLAC	Case Management	Hours	\$175,310	\$14,219	\$122.34	\$381.73	23%	11%	43%	14%	23%	37	10	22	Non-OAA units are OCAM hours
5		SACT				\$126,258			44%	22%	12%	41%	28%	331	83	75	
6		SUTT				\$10,402			587%	74%	N/A	80%	105%	27	7	-	
7		YOLO				\$18,705			244%	114%	112%	70%	113%	49	10	1	
8		YUBA				\$5,726			N/A	1300%	1300%	2100%	1500%	15	2	-	
9	<b>AAA4: Dine Around Town</b>	SUTT	Non-Traditional Congregate Meals (Restaurant Vouchers)	Meal Vouchers Redeemed	\$173,484	\$173,484	\$22.12	\$25.29	166%	55%	54%	88%	87%	6,860	157	7,119	Non-OAA units are ARPA meals
10		YUBA			\$64,739	\$64,739	\$82.37	\$59.34	423%	39%	114%	25%	139%	1,091	40	2,492	
11	<b>AAA4: Dine Around Town on Wheels</b>	ALL	Non-Traditional Congregate Meals (Food Truck)	Meals	\$0	\$0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	-	-	-	
12	<b>AAA4: DEEP (Diabetes Education Program)</b>	ALL	Health Promotion	Contacts	TBD	TBD	TBD	#VALUE!	324%	567%	N/A	390%	354%	163	41	-	
13	<b>AAA4: Matter of Balance</b>	ALL	Health Promotion	Contacts	TBD	TBD	TBD	#VALUE!	67%	78%	89%	297%	101%	323	63	-	
14	<b>AAA4: Mature Edge Job Readiness Program</b>	PLAC	Employment	Activities	\$58,760	\$12,854	\$625.11	\$367.25	83%	175%	150%	233%	146%	35	20	-	
15		SACT				\$35,256			140%	113%	253%	133%	160%	96	59	-	
16		YOLO				\$10,650			200%	167%	333%	267%	242%	29	15	-	
17	<b>AAA4: Yuba-Sutter Meals on Wheels</b>	SUTT	Home Delivered Meals	Meals	\$292,940	\$292,940	\$18.58	\$18.81	143%	105%	44%	103%	99%	15,573	147	21,583	Non-OAA units = meals bought w/ Non-OAA \$
18		YUBA			\$317,101	\$317,101	\$24.00	\$18.93	158%	117%	85%	147%	127%	16,754	135	16,493	

Legend:

Below Range  
 Above Range

Within Range  
 Program Inactive

Corrected Figure  
 Draft Figure

*Italics* Figure is an estimate

Underline = New Item

August 23, 2024

YEAR-END PERFORMANCE: SFY 2023-24

Row #	Funded Program (Alphabetical Order)	County	Service Category	Service Unit Measure	OAA Award Final	OAA Award Spent	Agreed Cost per Unit	ACTUAL Cost per Unit	% of Goal Q1	% of Goal Q2	% of Goal Q3	% of Goal Q4	% of Goal Final	OAA Units Final	People Served (OAA)	Non OAA Units	Flags/Notes	
19	ACC Senior Services	SACT	Caregiver Assessment (SUPPORT)	Hours	\$61,341	\$41,666	\$50.49	\$38.75	113%	95%	139%	183%	133%	1,075	179	115	Non-OAA units are funded with ARPA dollars	
20			Caregiver Case Management (SUPPORT)			\$19,675			97%	140%	154%	111%	125%		508	53		34
21	ACC Senior Services - ACC Rides	SACT	Transportation	One-Way Rides	\$195,000	\$195,000	\$9.56	\$9.38	105%	91%	103%	109%	102%	20,794	1,006	-		
22	Community Link - 211 Sacramento	SACT	Information & Assistance	Total Contacts	\$110,000	\$110,000	\$9.95	\$7.78	174%	159%	108%	106%	128%	14,135	14,135	-		
23	Community Link - 211 Yolo	YOLO	Information & Assistance	Total Contacts	\$47,408	\$47,408	\$41.15	\$79.41	57%	61%	52%	41%	52%	597	597	-		
24	Connecting Point - 211 Nevada	NEVA	Information & Assistance	Total Contacts	\$47,234	\$47,234	\$10.50	\$11.66	114%	97%	63%	106%	90%	4,051	1,566	-		
25	Del Oro Caregiver Resource Center (CRC)	PLAC	Caregiver Assessment (SUPPORT)	Hours	\$77,772	\$67,987	\$51.74	\$39.38	125%	132%	142%	146%	136%	1,727	416	-		
26		PLAC	Caregiver Case Management (SUPPORT)			\$9,785			70%	29%	100%	218%	104%		249	37		-
27		PLAC	Caregiver Respite			\$216,404			\$216,404	\$47.93	\$35.39	45%	71%		106%	245%		135%
28	Del Oro Caregiver Resource Center (CRC)	SACT	Caregiver Assessment (SUPPORT)	Hours	\$157,732	\$125,994	\$37.60	\$34.00	102%	113%	112%	123%	112%	3,706	924	-		
29		SACT	Caregiver Case Management (SUPPORT)			\$31,738			86%	57%	124%	151%	105%		934	113		-
30		SACT	Caregiver Respite			\$321,685			\$321,685	\$43.82	\$29.66	52%	72%		129%	259%		148%
31	Del Oro Caregiver Resource Center (CRC)	YOLO	Caregiver Assessment (SUPPORT)	Hours	\$39,377	\$30,708	\$97.95	\$91.26	104%	109%	103%	95%	103%	337	82	-		
32		YOLO	Caregiver Case Management (SUPPORT)			\$8,669			56%	47%	95%	309%	127%		95	19		-
33		YOLO	Caregiver Respite			\$34,394			\$34,394	\$45.74	\$33.67	0%	25%		164%	241%		136%
34	Dignity Health	YOLO	Transportation	One-Way Rides	\$56,437	\$38,628	\$16.11	\$14.61	110%	115%	114%	128%	117%	2,644	32	-		
35			Transportation Vouchers			\$17,809			94%	90%	112%	97%	98%		1,219	42		-

YEAR-END PERFORMANCE: SFY 2023-24

Agency on Aging Area 4 (AAA4)

Row #	Funded Program (Alphabetical Order)	County	Service Category	Service Unit Measure	OAA Award Final	OAA Award Spent	Agreed Cost per Unit	ACTUAL Cost per Unit	% of Goal Q1	% of Goal Q2	% of Goal Q3	% of Goal Q4	% of Goal Final	OAA Units Final	People Served (OAA)	Non OAA Units	Flags/Notes
36	<b>FREED Center for Independent Living</b>	NEVA	Home Repair/Modification	Repairs/ Modifications	\$30,944	\$30,944	\$351.64	\$315.76	63%	121%	264%	83%	111%	98	98	-	
37	<b>FREED Center for Independent Living</b>	SUT	Home Repair/Modification	Repairs/ Modifications	\$7,500	\$7,500	\$375.00	\$258.62	100%	140%	200%	140%	145%	29	29	-	
38		SUT	Information & Assistance	Total Contacts	\$21,500	\$21,500	\$14.91	\$15.86	125%	115%	77%	73%	94%	1,356	438	-	
39		SUT	Transportation Vouchers	One-Way Rides	\$14,500	\$14,500	\$14.65	\$10.23	153%	144%	120%	156%	143%	1,418	43	-	
40	<b>FREED Center for Independent Living</b>	YUBA	Information & Assistance	Total Contacts	\$27,399	\$27,399	\$23.91	\$26.70	102%	127%	69%	72%	90%	1,026	328	-	
41		YUBA	Transportation Vouchers	One-Way Rides	\$17,850	\$17,850	\$22.04	\$14.17	152%	187%	126%	158%	156%	1,260	47	-	
42	<b>Gold Country Community Services</b>	West NEVA	Congregate Meals	Meals	\$52,569	\$52,569	\$7.30	\$15.37	28%	53%	58%	52%	48%	3,420	123	-	
43		West NEVA	Home Delivered Meals		\$441,797	\$441,797	\$11.04	\$11.08	98%	90%	98%	113%	100%	39,878	310	503	
44	<b>Foothills House of Hospitality</b>	West NEVA	Transportation	One-Way Rides	\$32,283	\$32,283	\$10.76	\$11.83	125%	111%	64%	64%	91%	2,729	136	194	
45	<b>Inc. Seniors of Sierra County</b>	SIER	Congregate Meals	Meals	\$73,602	\$73,602	\$18.76	\$22.72	79%	85%	91%	76%	83%	3,239	79	-	
46		SIER	Home Delivered Meals		\$103,739	\$103,739	\$12.04	\$10.73	109%	94%	115%	132%	112%	9,671	65	-	
47		SIER	Outreach	Contacts	\$37,000	\$37,000	\$25.91	\$24.68	96%	90%	108%	126%	105%	1,499	113	-	
48	<b>LSNC: Mother Lode Office</b>	NEVA	Legal Advice/Counseling	Hours	\$22,000	\$22,000	\$42.41	\$33.05	170%	108%	93%	143%	128%	666	3,555	-	OARR Funding for all counties combined
49		PLAC	Legal Advice/Counseling		\$74,041	\$74,041	\$36.35	\$45.70	108%	78%	81%	59%	80%	1,620			
50		SIER	Legal Advice/Counseling		\$3,000	\$3,000	\$1,000	\$750.00	N/A	200%	100%	0%	133%	4			
51	<b>LSNC: Sacramento Office</b>	SACT	Legal Advice/Counseling	Hours	\$130,000	\$130,000	\$61.90	\$36.31	237%	220%	126%	98%	170%	3,580			
52	<b>LSNC: Yolo Office</b>	YOLO	Legal Advice/Counseling	Hours	\$28,219	\$28,219	\$58.91	\$51.46	91%	163%	148%	57%	114%	548			
53	<b>Meals on Wheels by ACC</b>	SACT	Congregate Meals	Meals	\$1,015,323	\$1,015,323	\$13.48	\$14.54	97%	82%	90%	102%	93%	69,813	1,892	-	
54			Non-Traditional Congregate Meals (Restaurant Vouchers)	Meal Vouchers Redeemed	\$312,902	\$312,902	\$17.81	\$18.84	93%	98%	89%	98%	95%	16,610	235	-	
55			Home Delivered Meals	Meals	\$3,547,960	\$3,547,960	\$10.87	\$9.15	102%	99%	103%	171%	119%	387,620	2,270	-	

Underline = New Item



YEAR-END PERFORMANCE: SFY 2023-24

Agency on Aging Area 4 (AAA4)

Row #	Funded Program (Alphabetical Order)	County	Service Category	Service Unit Measure	OAA Award Final	OAA Award Spent	Agreed Cost per Unit	ACTUAL Cost per Unit	% of Goal Q1	% of Goal Q2	% of Goal Q3	% of Goal Q4	% of Goal Final	OAA Units Final	People Served (OAA)	Non OAA Units	Flags/Notes
56	Meals on Wheels Yolo County (PRI)	YOLO	Congregate Meals	Meals	\$81,599	\$81,599	\$17.84	\$47.86	76%	18%	45%	38%	37%	1,705	147	85	
57			Home Delivered Meals		\$352,908	\$352,908	\$1.78	\$2.59	85%	67%	63%	64%	69%	136,006	1,090	11,454	Non-OAA units = OARR \$
58	Placer Independent Resource Services (PIRS)	West PLAC	Home Repair/Modification	Repairs/ Modifications	\$50,000	\$50,000	\$378.79	\$375.94	100%	94%	118%	91%	101%	133	133	-	
59	Rebuilding Together	SACT	Home Repair/Modification	Repairs/ Modifications	\$40,000	\$40,000	\$833.33	\$784.31	100%	100%	100%	125%	106%	51	51	-	
60	Seniors First	West PLAC	Congregate Meals	Meals	\$211,019	\$211,019	\$35.89	\$40.67	92%	76%	90%	95%	88%	5,189	105	-	
61		PLAC	Information & Assistance	Total Contacts	\$93,000	\$93,000	\$25.94	\$29.90	95%	96%	92%	64%	87%	3,110	3,446	-	
62		West PLAC	Transportation	One-Way Rides	\$44,000	\$44,000	\$61.11	\$60.44	85%	86%	74%	159%	101%	728	68	294	Non-OAA units = OCAM
63	Seniors First - Meals on Wheels Placer	West PLAC	Home Delivered Meals	Meals	\$652,485	\$652,485	\$18.75	\$16.65	123%	115%	105%	107%	113%	39,182	380	93,737	Non-OAA units = AARP \$
64	Sierra Senior Services	East NEVA	Congregate Meals	Meals	\$51,434	\$51,434	\$11.42	\$14.03	86%	76%	76%	87%	81%	3,667	83	-	
65		East NEVA	Home Delivered Meals		\$196,221	\$196,221	\$15.65	\$11.35	126%	138%	148%	140%	138%	17,289	181	-	
66	Sierra Senior Services	East PLAC	Home Delivered Meals	Meals	\$153,069	\$153,069	\$13.52	\$10.76	126%	128%	125%	123%	126%	14,229	152	-	
67	Stanford Settlement	SACT	Transportation	One-Way Rides	\$75,000	\$75,000	\$10.42	\$10.05	125%	120%	126%	44%	104%	7,464	80	1,167	
68a	Yolo Healthy Aging Alliance	YOLO	Home-Delivered Meals	Meals	\$67,272	\$48,572	\$16.82	\$17.19	N/A	N/A	101%	N/A	101%	2,826	321	-	This service was reclassified
68b			Non-Traditional Congregate Meals (Food Trucks)			\$18,700					N/A	91%	91%	1,088	217		
69	Yuba Sutter Legal Center for Seniors	SUTT	Legal Advice/Counseling	Hours	\$38,500	\$38,500	\$51.33	\$53.31	80%	92%	126%	97%	96%	722		-	
70		YUBA	Legal Advice/Counseling		\$31,300	\$31,300	\$34.78	\$27.32	104%	116%	146%	156%	127%	1,146		-	

YEAR-END PERFORMANCE: SFY 2023-24

Agency on Aging Area 4 (AAA4)

Row #	FOR INFORMATIONAL PURPOSES ONLY	County	Service Category	Service Unit Measure	OAA Award Final	Q1 Units	Q2 Units	Q3 Units	Q4 Units	Final Units	People Served	Non OAA Units	Flags/Notes
401	<b>AAA4 Placer ADRC</b>	PLAC	ADRC Core Services	Total Calls Received	\$282,816	154	169	45	153	<b>521</b>	266	-	
402	<b>AAA4 Sacramento ADRC</b>	SACT	ADRC Core Services	Total Calls Received	\$170,976	916	668	888	1836	<b>4,308</b>	1,838	-	
403	<b>AAA4 Yolo ADRC</b>	YOLO	ADRC Core Services	Total Calls Received	\$157,000	20	40	53	64	<b>177</b>	74	-	
404	<b>AAA4 Yuba-Sutter ADRC</b>	YUBA-SUTT	ADRC Core Services	Total Calls Received	\$81,000	116	113	99	146	<b>474</b>	284	-	
501	<b>AAA4 CalFresh Healthy Living</b>	NEVA	Evidence-Based Programs which may include: Bingocize; Eat Smart, Live Strong; Food Smarts; Line Dancing; and, Matter of Balance	Contacts	\$301,015	N/A	N/A	149	107	<b>256</b>	71	-	
502		PLAC				106	63	183	115	<b>467</b>	58	-	
503		SACT				404	428	78	125	<b>1035</b>	254	-	
504		SIER				N/A	N/A	N/A	N/A	<b>N/A</b>	N/A	-	
506		YOLO				86	N/A	N/A	N/A	<b>86</b>	22	-	
507		YUBA-SUTT				122	N/A	46	152	<b>320</b>	83	-	
601	<b>AAA4 MIPPA</b>	All	MIPPA Education	Activities	TBD	1	N/A	N/A	N/A	<b>1</b>	Not Collected	-	
602		All	MIPPA Outreach		TBD	2	N/A	N/A	N/A	<b>2</b>	Not Collected	-	

YEAR-END PERFORMANCE: SFY 2023-24

Row #	FOR INFORMATIONAL PURPOSES ONLY	County	Service Category	Service Unit Measure	OAA Award Final	Q1 Units	Q2 Units	Q3 Units	Q4 Units	Final Units	People Served	Non OAA Units	Flags/Notes
701	AAA4 Elder Abuse Prevention	PSA 4	Elder Abuse Prevention	Copies of Ed. Material/Product	\$30,187	130	89	60	78	357	587		
702		PSA 4	Elder Abuse Prevention	Training Sessions		1	1	N/A	3	5	TBD		
801	AAA4 Long-Term Care Ombudsman Program (LTCOP)	PSA 4	Ombudsman (federal)	Complaints / Cases Opened	\$1,403,206	603	476	526	644	2,249	Not Collected		
802		PSA 4	Ombudsman (state)	Facility Visits		801	827	456	1084	3,168	Not Collected		

Row #	FOR INFORMATIONAL PURPOSES ONLY	County	Service Category	Service Unit Measure	OAA Award Final	Q1 Units	Q2 Units	Q3 Units	Q4 Units	Final Units	People Served	Non OAA Units	Flags/Notes
901	HICAP Services of Northern California (HSNC)	PSA 11: SJ	Health Insurance Counseling	Clients Counseled	\$482,253	67	109	61	60	297	297	-	
902		PSA 29: ED				149	247	234	196	826	826	-	
903		NEVA				66	109	62	78	315	315	-	
904		PLAC				86	181	114	110	491	491	-	
905		SACT				215	398	260	268	1141	1,141	-	
906		SIER				1	2	2	0	5	5	-	
907		SUTT				20	43	18	32	113	113	-	
908		YOLO				43	105	58	57	263	263	-	
909		YUBA				13	34	25	12	84	84	-	

# Proposed Scope Changes for SFY 2024-25

Agency on Aging Area 4 (AAA4)

Row #	Funded Program (Alphabetical Order)	County	Service Category	SFY 2023-24 Annual Scope	SFY 2023-24 % of Goal Final	AAA4 Staff Proposed Scope	Funded Program Proposed Scope	Suggestion to JPEC	Notes
1	AAA4 Bingocize	PLAC	Health Promotion-Evidence Based		N/A				
2	AAA4 Bingocize	SACT	Health Promotion-Evidence Based	100	845%	551	1,200		
3	AAA4 Caregiver Counseling (BRICC)*	ALL	Caregiver Counseling (SUPPORT)	108	82%	109	N/A	Accept AAA4 Staff Proposal	
4	AAA4 Case Management*	PLAC	Case Management	163	23%	39	N/A	Accept AAA4 Staff Proposal	
5	AAA4 Case Management*	SACT	Case Management	1,791	28%	315	N/A	Accept AAA4 Staff Proposal	
6	AAA4 Case Management*	SUTT	Case Management	26	105%	26	N/A	Accept AAA4 Staff Proposal	
7	AAA4 Case Management*	YOLO	Case Management	43	113%	46	N/A	Accept AAA4 Staff Proposal	
8	AAA4 Case Management*	YUBA	Case Management	1	1500%	22	N/A	Accept AAA4 Staff Proposal	
9	AAA4 Dine Around Town*	SUTT	Non-Traditional Congregate Meals (Restaurant Vouchers)	7,842	87%	7,219	13,860	Accept FP's Counter Proposal	OAA + ARPA = 13,979 meals last year
10	AAA4 Dine Around Town*	YUBA	Non-Traditional Congregate Meals (Restaurant Vouchers)	786	139%	927	3,600	Accept FP's Counter Proposal	OAA + ARPA = 3,583 meals last year
11	AAA4 Dine Around Town*	Y-S	Non-Traditional Congregate Meals (Food Truck)	N/A	N/A	N/A	N/A	N/A	
12	AAA4 DEEP*	SACT	Health Promotion-Evidence Based	36	354%	103	120	Accept FP's Counter Proposal	Virtual sessions.

Legend: >124% Above Range Performance  
<86% Below Range Performance

# Proposed Scope Changes for SFY 2024-25

Agency on Aging Area 4 (AAA4)

Row #	Funded Program (Alphabetical Order)	County	Service Category	SFY 2023-24 Annual Scope	SFY 2023-24 % of Goal Final	AAA4 Staff Proposed Scope	Funded Program Proposed Scope	Suggestion to JPEC	Notes
13	AAA4 Matter of Balance	SACT	Health Promotion-Evidence Based	384	101%	323	480	Accept FP's Counter Proposal	
14	AAA4 Mature Edge: Job Readiness Program*	PLAC	Employment	24	146%	30	25	Accept FP's Counter Proposal	
15	AAA4 Mature Edge: Job Readiness Program*	SACT	Employment	60	160%	78	70	Accept FP's Counter Proposal	
16	AAA4 Mature Edge: Job Readiness Program*	YOLO	Employment	12	242%	17	19	Accept FP's Counter Proposal	
17	AAA4 Yuba-Sutter Meals on Wheels*	SUTT	Home Delivered Meals	15,768	99%	16,302	16,720	Accept FP's Counter Proposal	
18	AAA4 Yuba-Sutter Meals on Wheels*	YUBA	Home Delivered Meals	13,215	127%	14,497	12,984	Accept FP's Counter Proposal	
19	ACC Senior Services	SACT	Caregiver Assessment (SUPPORT)	810	133%	1,142	N/A	Keep SFY 203-24 Scope	
20	ACC Senior Services	SACT	Caregiver Case Management	405	125%	545	N/A	Keep SFY 203-24 Scope	
21	ACC Senior Services - ACC Rides	SACT	Transportation	20,400	102%	17,427	19,600	Accept FP's Counter Proposal	
22	Community Link - 211 Sacramento	SACT	Information & Assistance ONLY	11,050	128%	14,004	N/A	Keep SFY 203-24 Scope	
23	Community Link - 211 Yolo	YOLO	Information & Assistance ONLY	1,152	52%	639	1,126	Accept FP's Counter Proposal	
24	Connecting Point - 211 Nevada	NEVA	Information & Assistance ONLY	4,500	90%	4,966	4,450	Accept FP's Counter Proposal	
25	Del Oro Caregiver Resource Center	PLAC	Caregiver Assessment	1,265	136%	1,460	N/A	Accept AAA4 Staff Proposal	
26	Del Oro Caregiver Resource Center	PLAC	Caregiver Case Management	238	104%	212	N/A	Accept AAA4 Staff Proposal	

# Proposed Scope Changes for SFY 2024-25

Agency on Aging Area 4 (AAA4)

Row #	Funded Program (Alphabetical Order)	County	Service Category	SFY 2023-24 Annual Scope	SFY 2023-24 % of Goal Final	AAA4 Staff Proposed Scope	Funded Program Proposed Scope	Suggestion to JPEC	Notes
27	Del Oro Caregiver Resource Center	PLAC	Caregiver Respite	4,515	135%	5,736	N/A	Keep SFY 203-24 Scope	Del Oro used OTO (One-Time Only) funding sources in the historical data so the proposed scopes are too high.
28	Del Oro Caregiver Resource Center	SACT	Caregiver Assessment	3,302	112%	3,144	N/A	Accept AAA4 Staff Proposal	
29	Del Oro Caregiver Resource Center	SACT	Caregiver Case Management	893	105%	865	N/A	Accept AAA4 Staff Proposal	
30	Del Oro Caregiver Resource Center	SACT	Caregiver Respite	7,341	148%	9,858	N/A	Keep SFY 203-24 Scope	See above note.
31	Del Oro Caregiver Resource Center	YOLO	Caregiver Assessment	327	103%	271	N/A	Accept AAA4 Staff Proposal	
32	Del Oro Caregiver Resource Center	YOLO	Caregiver Case Management	75	127%	71	N/A	Accept AAA4 Staff Proposal	
33	Del Oro Caregiver Resource Center	YOLO	Caregiver Respite	752	136%	991	N/A	Keep SFY 203-24 Scope	See above note.
34	Dignity Community Care	YOLO	Transportation	2,263	117%	2,305	N/A	Accept AAA4 Staff Proposal	
35	Dignity Community Care	YOLO	Transportation Vouchers	1,240	98%	1,061	N/A	Accept AAA4 Staff Proposal	
36	FREED Center for Independent Living	NEVA	Home Repair/Modification	88	111%	106	102	Accept FP's Counter Proposal	
37	FREED Center for Independent Living	SUTT	Home Repair/Modification	20	145%	22	18	Accept FP's Counter Proposal	
38	FREED Center for Independent Living	SUTT	Information & Assistance ONLY	1,442	94%	1,587	1,465	Accept FP's Counter Proposal	
39	FREED Center for Independent Living	SUTT	Transportation Vouchers	990	143%	1,347	1,050	Accept FP's Counter Proposal	
40	FREED Center for Independent Living	YUBA	Information & Assistance ONLY	1,146	90%	1,223	1,139	Accept FP's Counter Proposal	

# Proposed Scope Changes for SFY 2024-25

Row #	Funded Program (Alphabetical Order)	County	Service Category	SFY 2023-24 Annual Scope	SFY 2023-24 % of Goal Final	AAA4 Staff Proposed Scope	Funded Program Proposed Scope	Suggestion to JPEC	Notes
41	FREED Center for Independent Living	YUBA	Transportation Vouchers	810	156%	1,108	960	Accept FP's Counter Proposal	
42	Gold Country Community Services	NEVA	Congregate Meals	7,200	48%	3,420	N/A	Accept AAA4 Staff Proposal	
43	Gold Country Community Services	NEVA	Home Delivered Meals	40,000	100%	41,546	N/A	Accept AAA4 Staff Proposal	
44	Hospitality House	NEVA	Transportation	3,000	91%	2,965	1,260	Accept FP's Counter Proposal	Hospitality House will be utilizing other funding sources.
45	Inc. Seniors of Sierra County	SIER	Congregate Meals	3,924	83%	3,299	N/A	Accept AAA4 Staff Proposal	
46	Inc. Seniors of Sierra County	SIER	Home Delivered Meals	8,616	112%	8,953	N/A	Accept AAA4 Staff Proposal	
47	Inc. Seniors of Sierra County	SIER	Outreach	1,428	105%	1,327	N/A	Accept AAA4 Staff Proposal	
48	LSNC Mother Lode	NEVA	Legal Advice/Counseling	519	128%	470	666	Accept FP's Counter Proposal	<ul style="list-style-type: none"> <li>LSNC lost two experienced attorneys. They have some less experienced attorney who will not be able to handle the same workload. LSNC requested that the scopes be based on last fiscal year data only.</li> <li>LSNC updated their data after we proposed our scopes.</li> </ul>
49	LSNC Mother Lode	PLAC	Legal Advice/Counseling	2,037	80%	2,373	1,620	Accept FP's Counter Proposal	See above note.
50	LSNC Mother Lode	SIER	Legal Advice/Counseling	3	133%	2	N/A	Accept AAA4 Staff Proposal	See above note.
51	LSNC: Sacramento Office - Senior Legal Hotline	SACT	Legal Advice/Counseling	2,100	170%	2,903	2,100	Accept FP's Counter Proposal	
52	LSNC: Yolo Office	YOLO	Legal Advice/Counseling	479	114%	543	N/A	Accept AAA4 Staff Proposal	

# Proposed Scope Changes for SFY 2024-25

Row #	Funded Program (Alphabetical Order)	County	Service Category	SFY 2023-24 Annual Scope	SFY 2023-24 % of Goal Final	AAA4 Staff Proposed Scope	Funded Program Proposed Scope	Suggestion to JPEC	Notes
53	Meals on Wheels by ACC	SACT	Congregate Meals	75,300	93%	64,431	69,025	Accept FP's Counter Proposal	
54	Meals on Wheels by ACC	SACT	Non-Traditional Congregate Meals	17,570	95%	21,048	12,550	Accept FP's Counter Proposal	<i>"It's a little lower than you predicted but this is more realistic due to our budgets."</i>
55	Meals on Wheels by ACC	SACT	Home Delivered Meals	326,300	119%	376,832	328,810	Accept FP's Counter Proposal	See above note.
56	Meals on Wheels Yolo County (PRI)	YOLO	Congregate Meals	4,575	37%	1,254	1,970	Accept FP's Counter Proposal	<i>"The numbers reflect expected service levels at our current locations (Woodland, Davis, and West Sacramento). We have factored in holiday closures, particularly in December, when several dates will impact service at each Café Yolo location. While we aim to open new Café Yolo locations in Esparto by late September and in Winters by the end of the year, these timelines may shift. Therefore, our proposed numbers are based on a conservative estimate reflecting current operational trends."</i>
57	Meals on Wheels Yolo County (PRI)	YOLO	Home Delivered Meals	198,200	69%	111,905	143,500	Accept FP's Counter Proposal	<i>"Our proposed numbers are based on an average reflecting operational trends in the last few months. However, we've adjusted December projections to account for the typical pause in deliveries as clients visit family during the holidays."</i>
58	Placer Independent Resource Services (PIRS)	PLAC	Home Repair/Modification	132	101%	14	132	Keep SFY 203-24 Scope	
59	Rebuilding Together	SACT	Home Repair/Modification	48	106%	48	50	Accept FP's Counter Proposal	
60	Seniors First	PLAC	Congregate Meals	5,880	88%	5,189	5,196	Accept FP's Counter Proposal	



# Proposed Scope Changes for SFY 2024-25

Row #	Funded Program (Alphabetical Order)	County	Service Category	SFY 2023-24 Annual Scope	SFY 2023-24 % of Goal Final	AAA4 Staff Proposed Scope	Funded Program Proposed Scope	Suggestion to JPEC	Notes
61	Seniors First	PLAC	Information & Assistance ONLY	3,657	87%	3,457	N/A	Accept AAA4 Staff Proposal	
62	Seniors First	PLAC	Transportation	720	101%	1,194	360	Accept FP's Counter Proposal	Seniors First is utilizing other funding sources.
63	Seniors First	PLAC	Home Delivered Meals	34,800	113%	41,190	34,800	Accept FP's Counter Proposal	
64	Sierra Senior Services	NEVA	Congregate Meals	4,504	81%	4,692	4,000	Accept FP's Counter Proposal	
65	Sierra Senior Services	NEVA	Home Delivered Meals	12,537	138%	12,662	N/A	Accept AAA4 Staff Proposal	
66	Sierra Senior Services	PLAC	Home Delivered Meals	11,319	126%	14,418	N/A	Accept AAA4 Staff Proposal	
67	Stanford Settlement	SACT	Transportation	7,200	104%	6,375	N/A	Accept AAA4 Staff Proposal	
68	Yolo Healthy Aging Alliance	YOLO	Non-Traditional Congregate Meals (Food Trucks)	1,266	91%	4,604	4,980	Accept FP's Counter Proposal	
69	Yuba Sutter Legal Center for Seniors	SUTT	Legal Advice/Counseling	750	96%	879	N/A	Accept AAA4 Staff Proposal	
70	Yuba Sutter Legal Center for Seniors	YUBA	Legal Advice/Counseling	900	127%	1,082	N/A	Accept AAA4 Staff Proposal	