

FUNDED PROGRAM ACTIVITY REPORT

SFY 2025-26: Year-End Performance (July – June) AND Updates on other Matters

Compiled September 1, 2026

For most of the Funded Programs, the scope of this report includes events that occurred during the current 4-year contract cycle (July 2025 – June 2029). For Funded Programs operating on the minor contract cycle (i.e., Caregiver Assessment & Case Management in Placer, Sacramento & Yolo; Caregiver Counseling in all counties; Caregiver Respite in Placer, Sacramento & Yolo; and, Health Promotion in select counties) the scope of this report includes events that have occurred since July 1, 2019.

I. OUTSTANDING ACHIEVEMENT

Nominations are welcome from Advisory Council and Governing Board members at any time during the fiscal year. For more information, email: RSSTeam@agencyonaging4.org

II. OPEN MATTERS

The following Funded Programs are currently on Collaborative Oversight status:

- AAA4 Bingocize (on Oversight since last fiscal year)
- AAA4 Caregiver Counseling (on Oversight since last fiscal year)
- AAA4 Case Management (Placer on Oversight since Q1; Yuba-Sutter added in Q2)
- Connecting Point: Senior Information & Assistance (on Oversight since Q2)
- LSNC: Mother Lode Office (on Oversight since Q1;)
- MOW Yolo: Non-Traditional Congregate Meals (on Oversight since Q1)
- Sierra Senior Services: Home-Delivered Meals (on Oversight since Q2)

III. UPDATE on NEW PROVIDERS/PROGRAMS

As noted in the previous JPEC reports, AAA4 has assumed fiscal/administrative oversight of the Title III-B Transportation grant in Yolo County, replacing Dignity Health. The Yolo Healthy Aging Alliance (YHAA) has now resumed responsibility for distributing vouchers to clients which are being honored for rides on Yolo Bus Special.

It is also worth noting that while Connecting Point (CP) is neither a new Funded Partner nor a new Senior Information & Assistance provider, this is the first fiscal year CP has provided Senior I&A in Yuba and Sutter counties, replacing FREED in that role.

Similarly, the Yuba Sutter Legal Center (YSLC) is not a new Funded Partner but is providing Transportation Voucher services for the first time, replacing FREED in that role.

Lastly, MOW Yolo County is now the lead entity providing Non-Traditional Congregate Meals under subcontract with the Yolo Healthy Aging Alliance (YHAA).

IV. IMPACTED SERVICES

The following AAA4-Funded Programs have exceeded their maximum capacity and have either waived a Waiting List or have an active Waiting List:

- AAA4 Dine Around Town:
 - Sutter County: 18 people waiting
- AAA4 Yuba-Sutter Meals on Wheels:
 - Yuba County: 54 people waiting
 - Sutter County: 45 people waiting
- Del Oro Caregiver Resource Center; Respite Care:
 - Placer County: ~~225~~ 237 people waiting
 - Sacramento County: ~~462~~ 475 people waiting
 - Yolo County: ~~45~~ 43 people waiting
- Gold Country Senior Services - HDM (W. Nevada County): ~~9~~ 35 people waiting
- Meals on Wheels by ACC (Sacramento County): 152 people waiting
- Meals on Wheels Yolo County: ~~78~~ 10 people waiting
- PIRS (Placer County); Minor Home Modifications: ~~13~~ 35 people waiting

IV. QUALITY ASSURANCE

AAA4 Staff are not aware of any substantiated quality assurance concerns at this time.

V. COMPLIANCE (Not including Units of Service)

There have been difficulties receiving data uploads from the Yuba Sutter Legal Center. The AAA4 Contracts, Fiscal, IT and Program Staff have no additional compliance concerns at this time.

VI. PERFORMANCE (Units of Service Only)

Initially, the numbers of service units to be provided during the contract period are set by successful RFP applicants or renegotiated between AAA4 staff and the Funded Partner before a contract is executed. Thereafter, changes to the annual scope of service must be

reviewed by JPEC and approved by the Governing Board. In addition, special approval is required to change the annual scope in the first year of a competitive contract cycle.

Once the annual scope of service has been established, quarterly benchmarks will be negotiated between AAA4 and Funded Partner Staff. Benchmarks are used by JPEC to determine whether the delivery of services is progressing as anticipated. Benchmarks are used by Funded Programs to account for variations in the service pattern (e.g., less activity in the Winter months). Such variations may or may not be known in advance; hence benchmarks can be adjusted during the course of the fiscal year so long as the annual scope of service remains the same.

In accordance with AAA4's Performance Standards Policy, three classifications are used to describe performance levels for individual programs:

125% or More = Above-Range Performance

86% – 124% = Within-Range Performance

85% or Less = Below-Range Performance

Above-Range Performance might indicate a conservative scope of service or better-than-expected efficiencies; it might also indicate cost-cutting measures or a dilution of service quality. Thus, significant above-range performance is not necessarily a sign of positive outcomes.

Conversely, Below-Range Performance might indicate an optimistic scope of service or unexpected losses of efficiency; it might also indicate an investment of resources or an enhancement in service quality. Thus, significant below-range performance does not necessarily suggest an undesirable outcome.

VII. NEXT STEPS

Recommendations made by JPEC on September 3 will be noted below and sent to the Governing Board for action on September 11. Affected Funded Programs are welcome to attend either or both meetings and will have an opportunity to briefly speak (or have a written statement read on their behalf) prior to votes being cast.

Continued on next page

Item	AAA4 Staff Suggestions for JPEC action	JPEC Action
A ⁴	From “Item 2: ACTION” on the JPEC Agenda, this line item pertains to the Year-End Performance Chart. AAA4 Staff wish to discuss all instances where Programs appear <u>underspent</u> (i.e., where the “OAA Award Spent (Percent)” column is BELOW 100%). On the Chart, this includes row numbers . AAA4 Staff suggest these items be discussed and acted upon one-by-one, beginning with non-AAA providers who are present, to determine whether services will continue during the fourth quarter.	
B ⁴	From “Item 3: ACTION” on the JPEC Agenda, and as noted in Section II above, seven (7) Funded Programs are currently on Collaborative Oversight status. AAA4 Staff suggest Collaborative Oversight remain in effect for all seven programs with the exception of MOW Yolo where the Non-Traditional Congregate Meals program has been discontinued.	
C ⁴	Next, AAA4 Staff wish to discuss all instances where programs <u>finished the year Below Range</u> (i.e., where the “ACTUAL Units Provided (Percent)” column is below 85%). On the Chart, this includes row numbers 2, 3, 6, 7, 9, 11, 13, 19, 22, 23, 24, 34, 37, 40, 41, 48, 49, 50 & 53. AAA4 Staff suggest these items be discussed and acted upon one-by-one, beginning with non-AAA providers who are present, to discuss whether the annual scope is still achievable.	

Continued on next page

Item	AAA4 Staff Suggestions for JPEC action	JPEC Action
D ⁴	Similarly, AAA4 Staff wish to discuss all instances where programs far exceeded their annual scope of service (i.e., where the “ACTUAL Units Provided (Percent)” column is 125% or higher). On the Chart, this includes row numbers 4, 5, 8, 10, 20, 25, 30, 33 & 42. AAA4 Staff suggest these items be discussed and acted upon one-by-one, beginning with non-AAA providers who are present, to determine whether services will continue during the fourth quarter.	
E ⁴	As for the balance of Performance Chart items from row #1 through row #64, these programs have demonstrated typical performance or above-range performance. AAA4 Staff suggest no action be taken at this time.	
F ⁴	FOR YOUR INFORMATION ONLY, rows #401-410 show data for the ADRCs (Aging & Disability Resource Connections) that are administered by AAA4. Performance goals are approved and monitored by the California Department of Aging; therefore, JPEC monitoring would be duplicative.	
G ⁴	FOR YOUR INFORMATION ONLY, rows #501-506 show data for AAA4’s CalFresh Healthy Living Program (aka SNAP-Ed). Performance goals are approved and monitored by the California Department of Aging; therefore, JPEC monitoring would be duplicative.	

Item	AAA4 Staff Suggestions for JPEC action	JPEC Action
H ³	FOR YOUR INFORMATION ONLY, rows #601-602 show data for AAA4's MIPPA Program (Medicare Improvements for Patients & Providers Act). Performance goals are approved and monitored by the California Department of Aging; therefore, JPEC monitoring would be duplicative.	
I ³	FOR YOUR INFORMATION ONLY, rows #701-702 show data for AAA4's Elder Abuse Prevention program, and rows #801-803 show data for AAA4's LTC Ombudsman program. Performance goals for both are established and monitored by the State Ombudsman's Office; therefore, JPEC monitoring would be duplicative.	
J ³	FOR YOUR INFORMATION ONLY, rows #901-909 show data for LSNC's nine-county HICAP Program. Performance goals are established and monitored by ACL and the California Department of Aging; therefore, JPEC monitoring would be duplicative.	
K ³	JPEC will meet to review Year-End Performance for SFY 2025-26. The tentative date is Thursday, October 1, 2026.	