

				Scope of Service (SOS)				Quarterly Benchmarks						
Row #	Funded Program (FP)	Service Category	County	Prior Fiscal Year SOS	Prior Fiscal Year ACTUAL	A4 Data Team's Suggested SOS	FP's Requested SOS	Q1	Q2	Q3	Q4	Program Manager or RSS	Will's Take	Source of SOS Change Request
1	AAA4 Caregiver Counseling (Care for Caregivers)	Caregiver Counseling (SUPPORT)	ALL	102	187	226	200	50	50	50	50	German	FP Request Seems Reasonable	Came from Program Manager
2	AAA4 Case Management	Case Management	NEVA	46	27	36	31	8	8	8	7	German	FP Request Seems Reasonable	Came from Program Manager
3	AAA4 Case Management	Case Management	PLAC	223	91	143	121	30	30	30	31	German	FP Request Seems Reasonable	Came from Program Manager
4	AAA4 Case Management	Case Management	SACT	906	656	760	646	162	161	162	161	German	FP Request Seems Reasonable	Came from Program Manager
5	AAA4 Case Management	Case Management	SUTT	28	58	69	62	15	16	16	15	German	FP Request Seems Reasonable	Came from Program Manager
6	AAA4 Case Management	Case Management	YOLO	106	51	75	64	16	16	16	16	German	FP Request Seems Reasonable	Came from Program Manager
7	AAA4 Case Management	Case Management	YUBA	10	16	19	18	4	5	5	4	German	FP Request Seems Reasonable	Came from Program Manager
8	AAA4 Dine Around Town	Non-Traditional Congregate Meals (Restaurant Vouchers)	SUTT	4,800	4,042	4,200	9,675	1,275	2,400	3,000	3,000	Brittany	Request Contradicts Suggestion	Came from Program Manager
9	AAA4 Evidence-Based Programs	Health Promotion	NEVA	20	8	14	14	8	-	-	6	Nancy	FP Accepts Suggestion	Came from Program Manager
10	AAA4 Evidence-Based Programs	Health Promotion	PLAC	66	83	59	59	26	-	8	25	Nancy	FP Accepts Suggestion	Came from Program Manager
11	AAA4 Evidence-Based Programs	Health Promotion	SACT	188	134	188	188	40	68	45	36	Nancy	FP Accepts Suggestion	Came from Program Manager
12	AAA4 Evidence-Based Programs	Health Promotion	YOLO	38	121	96	96	24	24	24	24	Nancy	FP Accepts Suggestion	Came from Program Manager
13	AAA4 Yuba-Sutter Meals on Wheels	Home Delivered Meals	SUTT	18,200	19,009	18,600	16,560	4,140	4,140	4,140	4,140	Brittany	Request Contradicts Suggestion	Came from Program Manager
14	AAA4 Yuba-Sutter Meals on Wheels	Home Delivered Meals	YUBA	16,900	17,355	16,200	15,840	3,960	3,960	3,960	3,960	Brittany	FP Request Seems Reasonable	Came from Program Manager
15	AAA4: Yolo Transportation	Transportation Vouchers	YOLO	894	894	940	940	235	235	235	235	Clayton	FP Accepts Suggestion	Came from RSS Team
16	ACC Senior Services	Caregiver Assessment (SUPPLEMENTAL)	SACT	810	910	990	840	225	195	210	210	Rebecca	FP Request Seems Reasonable	Came from FP
17	ACC Senior Services	Caregiver Case Management (SUPPORT-ACCESS)	SACT	405	472	480	420	110	100	105	105	Rebecca	FP Request Seems Reasonable	Came from FP
18	ACC Senior Services - ACC Rides	Transportation	SACT	35,000	26,304	27,500	27,500	7,000	7,100	6,500	6,900	Rebecca	FP Accepts Suggestion	Came from Data Team
19	Community Link - 211 Sacramento	Information & Assistance - Assistance	SACT	9,750	14,829	17,700	9,750	2,292	1,806	3,784	1,868	Rebecca	FP Declined Scope Change	Came from FP + Data Team

20	Community Link - 211 Sacramento	Information & Assistance - Information	SACT	1,300	1,033	1,092	1,300	274	172	580	274	Rebecca	FP Declined Scope Change	Came from FP + Data Team
21	Community Link - 211 Yolo	Information & Assistance - Assistance	YOLO	535	647	714	535	131	102	209	93	Rebecca	FP Declined Scope Change	Came from FP + Data Team
22	Community Link - 211 Yolo	Information & Assistance - Information	YOLO	59	89	112	59	9	9	30	11	Rebecca	FP Declined Scope Change	Came from FP + Data Team
23	Connecting Point - 211 Nevada	Information & Assistance - Assistance	NEVA	1,725	1,909	2,170	1,725	397	382	421	525	Rebecca	FP Declined Scope Change	Came from FP
24	Connecting Point - 211 Nevada	Information & Assistance - Information	NEVA	2,725	256	934	400	100	96	109	95	Rebecca	FP Request Far From Suggestion	Came from FP
25	Connecting Point - 211 Sutter	Information & Assistance - Assistance	SUTT	15	14	21	21	-	2	5	15	Rebecca	FP Accepts Suggestion	Came from Data Team
26	Connecting Point - 211 Sutter	Information & Assistance - Information	SUTT	50	7	11	11	-	3	5	3	Rebecca	FP Accepts Suggestion	Came from Data Team
27	Connecting Point - 211 Yuba	Information & Assistance - Assistance	YUBA	30	141	197	197	1	68	71	57	Rebecca	FP Accepts Suggestion	Came from Data Team
28	Connecting Point - 211 Yuba	Information & Assistance - Information	YUBA	300	16	24	24	-	6	10	8	Rebecca	FP Accepts Suggestion	Came from Data Team
29	Del Oro Caregiver Resource Center	Caregiver Assessment (SUPPLEMENTAL)	PLAC	1,265	1,642	1,690	1,265	316	316	316	317	Rebecca	FP Declined Scope Change	Came from FP
30	Del Oro Caregiver Resource Center	Caregiver Assessment (SUPPLEMENTAL)	SACT	3,144	2,929	3,700	2,961	740	740	740	741	Rebecca	FP Declined Scope Change	Came from FP
31	Del Oro Caregiver Resource Center	Caregiver Assessment (SUPPLEMENTAL)	YOLO	271	291	300	263	65	65	65	68	Rebecca	Request Contradicts Suggestion	Came from FP
32	Del Oro Caregiver Resource Center	Caregiver Case Management (SUPPORT-ACCESS)	PLAC	212	242	245	212	53	53	53	53	Rebecca	FP Declined Scope Change	Came from FP
33	Del Oro Caregiver Resource Center	Caregiver Case Management (SUPPORT-ACCESS)	SACT	865	1,006	1,060	865	216	216	216	217	Rebecca	FP Declined Scope Change	Came from FP
34	Del Oro Caregiver Resource Center	Caregiver Case Management (SUPPORT-ACCESS)	YOLO	71	73	76	71	18	18	18	17	Rebecca	FP Declined Scope Change	Came from FP
35	Del Oro Caregiver Resource Center	Caregiver Respite	PLAC	4,515	5,574	5,700	5,154	-	1,718	1,718	1,718	Rebecca	FP Request Seems Reasonable	Came from FP
36	Del Oro Caregiver Resource Center	Caregiver Respite	SACT	7,341	9,810	10,000	8,009	-	2,670	2,670	2,669	Rebecca	FP Request Seems Reasonable	Came from FP
37	Del Oro Caregiver Resource Center	Caregiver Respite	YOLO	752	1,119	1,130	935	-	311	311	313	Rebecca	FP Request Seems Reasonable	Came from FP
38	Gold Country Community Services	Congregate Meals	NEVA	7,000	3,993	4,000	4,000	1,100	1,000	900	1,000	Clayton	FP Accepts Suggestion	Came from Data Team
39	Gold Country Community Services	Home Delivered Meals	NEVA	40,000	41,265	41,600	43,000	11,600	11,000	9,800	10,600	Clayton	FP Request Seems Reasonable	Came from Data Team
40	Inc. Seniors of Sierra County	Congregate Meals	SIER	7,280	3,763	3,930	3,930	930	930	1,070	1,000	Clayton	FP Accepts Suggestion	Came from Data Team
41	Inc. Seniors of Sierra County	Home Delivered Meals	SIER	11,700	11,132	11,300	11,300	2,800	2,900	2,850	2,750	Clayton	FP Accepts Suggestion	Came from Data Team

42	Inc. Seniors of Sierra County	Outreach	SIER	1,447	1,342	1,375	1,447	363	363	361	360	Clayton	FP Declined Scope Change	Came from FP + Data Team
43	Meals on Wheels Sacramento County	Congregate Meals	SACT	75,000	78,359	79,500	75,000	19,136	18,755	17,973	19,136	Clayton	FP Declined Scope Change	Came from Data Team
44	Meals on Wheels Sacramento County	Non-Traditional Congregate Meals	SACT	15,000	15,520	16,100	15,000	3,740	3,760	3,660	3,840	Clayton	FP Declined Scope Change	Came from Data Team
45	Meals on Wheels Sacramento County	Home Delivered Meals	SACT	352,500	349,951	354,000	352,500	87,900	87,380	85,864	91,356	Clayton	FP Declined Scope Change	Came from Data Team
46	Meals on Wheels Yolo County (PRI)	Congregate Meals	YOLO	7,000	4,538	4,650	4,375	1,000	1,125	1,125	1,125	Clayton	FP Request Seems Reasonable	Came from FP
47	Meals on Wheels Yolo County (PRI)	Home Delivered Meals	YOLO	204,000	145,359	154,500	145,000	36,250	36,250	36,250	36,250	Clayton	FP Request Seems Reasonable	Came from FP
48	Placer Independent Resource Services (PIRS)	Home Repair/Modification	PLAC	144	166	90	90	23	22	24	22	Rebecca	FP Accepts Suggestion	Came from Data Team
49	Rebuilding Together	Home Repair/Modification	SACT	50	50	25	25	13	13	-	-	Rebecca	FP Accepts Suggestion	Came from Data Team
50	Seniors First	Congregate Meals	PLAC	9,620	7,402	7,850	7,860	1,900	1,872	1,998	2,090	Clayton	FP Request Seems Reasonable	Came from FP
51	Seniors First	Information & Assistance - Assistance	PLAC	1,840	1,923	1,965	1,840	467	453	453	467	Rebecca	FP Declined Scope Change	Came from FP
52	Seniors First	Information & Assistance - Information	PLAC	1,450	1,648	1,815	1,450	369	357	356	368	Rebecca	FP Declined Scope Change	Came from FP
53	Seniors First	Transportation	PLAC	545	654	735	544	138	134	134	138	Rebecca	FP Declined Scope Change	Came from FP
54	Seniors First - Meals on Wheels Placer	Home Delivered Meals	PLAC	44,704	50,879	55,300	56,700	14,400	13,950	13,950	14,400	Clayton	FP Request Seems Reasonable	Came from FP
55	Sierra Senior Services	Congregate Meals	NEVA	3,520	2,994	3,050	3,050	825	770	695	760	Clayton	FP Accepts Suggestion	Came from Data Team + FP
56	Sierra Senior Services	Home Delivered Meals	NEVA	17,600	18,485	18,900	18,900	4,920	4,700	4,330	4,950	Clayton	FP Accepts Suggestion	Came from Data Team + FP
57	Sierra Senior Services	Home Delivered Meals	PLAC	14,520	13,017	13,400	15,120	4,870	3,550	3,100	3,600	Clayton	Request Contradicts Suggestion	Came from FP
58	Stanford Settlement	Transportation	SACT	7,000	7,009	7,470	7,000	1,750	1,750	1,700	1,800	Rebecca	FP Declined Scope Change	Came from FP
59	Yuba Sutter Legal Center for Seniors	Legal Advice/Counseling	SUTT	776	880	890	880	245	220	225	190	Clayton	FP Request Seems Reasonable	Came from FP
60	Yuba Sutter Legal Center for Seniors	Legal Advice/Counseling	YUBA	875	1,029	1,050	1,029	280	270	245	234	Clayton	FP Request Seems Reasonable	Came from FP
61	Yuba Sutter Legal Center for Seniors	Transportation	SUTT	281	655	528	528	160	140	120	108	Clayton	FP Accepts Suggestion	Came from Data Team
62	Yuba Sutter Legal Center for Seniors	Transportation	YUBA	349	375	922	950	240	200	210	300	Clayton	FP Request Seems Reasonable	Came from FP